

# SHEFFIELD CITY COUNCIL Cabinet Report

**Report of:** Executive Director, Communities

Executive Director, Place Executive Director, Resources

Date: 16<sup>th</sup> January 2013

Subject: Housing Revenue Account (HRA) Business Plan 2012-17

update report, HRA Budget and Rent Increase 2013/14

Author of Report: Liam Duggan & Louise Cassin, 293 0240

#### Summary:

This report provides the 2013/14 update to the Housing Revenue Account (HRA) Business Plan 2012-17. It includes proposals to provide additional support to tenants affected by welfare reform, a new programme of council housing new build, a new programme of communal area refurbishment and sets out an improved long term financial position for the business plan.

This report also presents a 2013/14 revenue budget for the HRA.

A separate report on the Capital Programme, which includes the Council Housing Investment programme 2013/14, will be discussed by Cabinet on 13<sup>th</sup> February 2013. This will include details of the Council's funded capital investment plan for council housing. The service and financial plans for the HRA in this report complement the Council Housing Investment programme.

Rent increases continue to be driven by Government's national social rent policy and harmonisation with the housing association sector with the target for rent convergence set at 2015/16.

# **Reasons for Recommendations:**

To maximise the financial resources to deliver outcomes on key services in the context of the new national council housing finance regime.

To contribute to making neighbourhoods a great place to live by ensuring continued investment into Sheffield's council housing.

To continue to plan for the long term sustainability of services whilst taking every opportunity to introduce service improvements.

#### Recommendations:

It is recommended that:

- 1. The HRA Business Plan update report for 2013/14 is approved
- 2. The HRA Revenue Budget for 2013/14 as set out in Appendix B to this report is approved
- 3. Rents for Council dwellings are increased by an average of 4.8% from April 2013
- 4. Annual rents for garages and garage sites are increased by an average of 4.8% from April 2013
- 5. Community heating charges increase by 5% in 2013/14
- The Director of Commissioning, Communities in consultation with the Cabinet Member for Homes and Neighbourhoods, be granted delegated authority to increase the sheltered housing service charge in the event of the City Wide Care Alarms charge being increased in 2013/14
- 7. Charges for furnished accommodation, interim accommodation and burglar alarms are not increased
- 8. The Director of Commissioning, Communities and the Director of Finance, in consultation with the Cabinet Member for Homes and Neighbourhoods, be granted delegated authority to authorise prudential borrowing as allowed under current government guidelines

#### **Background Papers:**

Report to Cabinet, *Housing Revenue Account Business Plan 2012-17*, 25<sup>th</sup> January 2012

http://meetings.sheffield.gov.uk/council-meetings/cabinet/agendas-2012/agenda-25th-january-2012

Category of Report: OPEN

# **Statutory and Council Policy Checklist**

| Financial Implications   |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| YES Cleared by: Liz Orme   |  |  |  |  |  |  |  |  |
| Legal Implications   |  |  |  |  |  |  |  |  |
| YES Cleared by: Andrea Simpson   |  |  |  |  |  |  |  |  |
| Equality of Opportunity Implications                                     |  |  |  |  |  |  |  |  |
| YES Cleared by: Phil Reid  |  |  |  |  |  |  |  |  |
| Tackling Health Inequalities Implications                                |  |  |  |  |  |  |  |  |
| NO   |  |  |  |  |  |  |  |  |
| Human rights Implications  |  |  |  |  |  |  |  |  |
| NO   |  |  |  |  |  |  |  |  |
| Environmental and Sustainability implications                            |  |  |  |  |  |  |  |  |
| YES  |  |  |  |  |  |  |  |  |
| Economic impact YES  |  |  |  |  |  |  |  |  |
| 1 - 2  |  |  |  |  |  |  |  |  |
| Community safety implications NO   |  |  |  |  |  |  |  |  |
| Human resources implications   |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| YES Cleared by: Jo Wright-Coe  |  |  |  |  |  |  |  |  |
| Property implications  |  |  |  |  |  |  |  |  |
| NO   |  |  |  |  |  |  |  |  |
| Area(s) affected   |  |  |  |  |  |  |  |  |
| All Community Assembly areas   |  |  |  |  |  |  |  |  |
| Relevant Cabinet Portfolio Leader  |  |  |  |  |  |  |  |  |
| Cabinet Member for Homes and Neighbourhoods                              |  |  |  |  |  |  |  |  |
| Cabinet Member for Finance   |  |  |  |  |  |  |  |  |
| Relevant Scrutiny Committee if decision called in                        |  |  |  |  |  |  |  |  |
| Safer and Stronger Communities Scrutiny Committee                        |  |  |  |  |  |  |  |  |
| Is the item a matter which is reserved for approval by the City Council? |  |  |  |  |  |  |  |  |
| YES  |  |  |  |  |  |  |  |  |
| Press release  |  |  |  |  |  |  |  |  |
| YES  |  |  |  |  |  |  |  |  |

# HOUSING REVENUE ACCOUNT (HRA) BUSINESS PLAN REVIEW 2012/17 REVENUE BUDGET AND RENT INCREASE 2013/14

#### 1.0 SUMMARY

- 1.1 This report provides the 2013/14 update to the Housing Revenue Account (HRA) Business Plan 2012-17. It includes proposals to provide additional support to tenants affected by welfare reform, a new programme of council housing new build, a new programme of communal area refurbishment and sets out an improved long term financial position for the business plan.
- 1.2 This report also presents a 2013/14 revenue budget for the HRA.
- 1.3 A separate report on the Capital Programme, which includes the Council Housing Investment programme 2013/14, will be discussed by Cabinet on 13<sup>th</sup> February 2013. This will include details of the Council's funded capital investment plan for council housing. The service and financial plans for the HRA in this report complement the Council Housing Investment programme.
- 1.4 Rent increases continue to be driven by Government's national social rent policy and harmonisation with the housing association sector with the target for rent convergence set at 2015/16.

# 2.0 WHAT DOES THIS MEAN FOR SHEFFIELD PEOPLE?

- 2.1 The Council owns approximately 41,200 homes that are home to over 48,000 Sheffield people as tenants. In addition, approximately 2,200 leaseholders also receive housing services from the Council. The HRA is a statutory account that includes the resources that provide council housing services to tenants. It will be the Council's current tenants and future tenants who will be affected by the ongoing choices that are made in the HRA Business Plan.
- 2.2 One of the aims of the business plan update is to monitor the long term sustainability of council housing as a vital service for Sheffield people. The foundation of the HRA Business Plan is to ensure that council homes are occupied because letting homes generates the rental income which funds all aspects of council housing.
- 2.3 The guideline rent increase arising from the national social rent policy will affect council tenants. In line with the Government's formula, annual rents will increase by an average of 4.8% in 2013/14 (as illustrated at Appendix C).
- 2.4 The Council is reviewing the City Wide Care Alarms charges for 2013/14. The sheltered housing service charge includes an amount for city wide alarms. Any change in the cost of the care alarms service would result in changes to the sheltered housing service charge. A decision on the City Wide Care Alarms Charge will be made in March 2013 as part of the council's wider budget decisions.

- 2.5 Charges for furnished accommodation, interim accommodation and burglar alarms will remain unchanged.
- 2.6 A new build programme of 75 new council homes over the next 3 years will provide new and existing tenants with greater choice and availability of high demand social rented family housing, as well as providing a boost to the economy.
- 2.7 A new refurbishment programme addressing the standards of communal areas in low rise flats will benefit around 3000 properties and make smaller dwellings more attractive for people looking to downsize.

# 3.0 OUTCOMES AND SUSTAINABILITY

- 3.1 The proposals in this update report are aimed at maximising financial resources to deliver outcomes to council tenants in the context of the Government's HRA reform settlement, developments to national policy (Right to Buy and welfare reform), the current economic climate and reductions in government funding.
- 3.2 The HRA is the 'landlord account' that covers the day to day housing management and repairs services for council tenants. It includes the rental income and other income from tenants and all related expenditure.
- 3.3 The original HRA Business Plan 2012-17 forecast that all planned activity was fundable over the long term but financial challenges remained. These included
  - the need to delay investment to homes from the early to the later years of the plan,
  - an inability to make provision for the repayment of debt in full over 30 years,
  - a number of items which could not be funded so were not built into the plan e.g. refurbishment of communal areas.
- 3.4 The Council must ensure that under self-financing council housing has a sustainable future in Sheffield. The purpose of the HRA Business Plan 2012/17 and the update report for 2013/14 is to ensure that the investment and services required for council housing, including debt to be serviced, can be met by the income raised in the HRA.
- 3.5 Building new council housing will allow the HRA to retain any additional Right to Buy receipts generated as a result of the government's 'reinvigoration' of Right to Buy and will provide an additional rental income stream for the HRA in the long term.
- 3.6 The start of a programme to refurbish communal areas will make flats more attractive to tenants and residents looking to downsize and should reduce tenancy turnover.
- 3.7 The improved financial position of the business plan means that resources are now available to tackle the maintenance backlog earlier

- than originally planned.
- 3.8 The revised 30 year affordability profile for the plan which takes account of the changed financial and planning assumptions in this report is that the HRA does now have the capacity to repay the principal debt sum over the 30 year life of the plan. This is an improved position from the original business plan position and indicates a more secure financial footing with reduced exposure to interest rate risk.

#### 4.0 THE HRA BUSINESS PLAN 2012-17

- 4.1 The objectives of the City Council's first business plan for the HRA under the new self-financing arrangements 2012-17 were;
  - Create balanced budgets for next five years, and
  - Prioritise investment that will reduce costs over the long term and allow us to begin funding activity that is currently unaffordable.
- 4.2 The business plan set out the main areas of investment in the early years, aimed at reducing costs overall:
  - activity to mitigate the impact of welfare reform,
  - making the best use of the homes we have by improving the rehousing process and supporting tenants to sustain their tenancies.
  - invest to save projects for estate services with an emphasis on reducing fly tipping costs, and
  - reducing the maintenance backlog in the early years, with heating systems as a top priority.
- 4.3 These priorities were to be funded from the following key income and efficiency choices:
  - implementing the rent increase as set by Government's national social rent policy,
  - limited prudential borrowing within the borrowing limit,
  - · closing the Decent Homes affordability gap,
  - invest to save projects on estate services.
  - reducing the funding available for the Going Local budget,
  - efficiency savings on support costs.

#### 5.0 REVIEWING THE 2012-17 BUSINESS PLAN

- 5.1 The first business plan for the HRA under the new self financing arrangements was approved in January 2012. In this first year of 'self financing' it has not been necessary to undertake a wholesale review of the policy choices set out in the original business plan.
- 5.2 However, since the business plan was published in January 2012 a small number of key factors have had a significant impact on the plan. These are set out in section 6 of this report. Because of their significance these factors have been the focus of the review in 2012 and the focus of the council's conversation with tenants. This has led

- to new strategic policy choices being made in this business plan update.
- 5.3 As well as these new strategic choices all the original planning assumptions and targets in the plan have been reviewed and where necessary updated for 2013/14.
- 5.4 During the first year of the business plan, tenants have been informed and consulted via:-
  - City Wide Forum (20<sup>th</sup> September 2012)
  - The Annual Residents and Governors Conference (5<sup>th</sup> October 2012)
  - City Wide Forum (15<sup>th</sup> November 2012)
- 5.5 Tenants also made a contribution to individual areas of the business plan indirectly through Partnership Groups, Challenge for Change and consultation events.
- 5.6 The City Wide Forum in September provided an opportunity to remind tenants of the original business plan and to provide information on progress of the key business plan projects.
- 5.7 The Annual Residents and Governors Conference highlighted the likelihood that additional resources would be available to the business plan as a result of the changed planning assumptions and asked tenants for their view on potential new investment priorities:
  - maintenance backlog,
  - unfunded items.
  - new build,
  - welfare reform mitigation,
  - other priorities
- 5.8 Whilst the support of tenants through welfare reform was a consistently high priority, no clear view emerged on the other strategic priorities of tenants. The feedback from tenants at the Annual Residents and Governors Conference was fed back to the City Wide Forum in November together with an update on the review of the business plan.
- 5.9 In January an update report on the HRA Business Plan will be presented to the Safer and Stronger Communities Scrutiny Committee. The committee will be asked to provide feedback on the business plan update and particularly the proposals being put forward for the support of tenants through welfare reform.
- 5.10 This report to Cabinet and the HRA Business Plan update will be discussed with tenant representatives at the City Wide Forum on 11th January 2013. Comments made and views expressed will be reported verbally to Cabinet.

#### 6.0 SUMMARY OF KEY CHANGES FOR 2013/14

- 6.1 A number of significant factors have changed since the business plan was published. These can be split into factors that improve and factors that have a negative impact on the financial outlook of the plan.
- 6.2 Factors *improving* the financial outlook of the plan:
  - The Council's separation of HRA debt from General Fund debt as part of the transition to 'self financing' gave the HRA greater opportunity to take advantage of cheaper borrowing than originally forecast.
  - The decision to bring the delivery of Council Housing in house from April 2013 has been accompanied by efficiency savings. This will also result in the Sheffield Homes reserve being absorbed into the HRA.
- 6.3 Factors *negatively impacting* the financial outlook of the plan
  - The Government has changed the Right to Buy policy. This sees
    the maximum price discount to tenants increase, the ring fence of
    any additional receipts to new affordable housing and requires
    that these receipts are matched by new resources at a ratio of
    30:70 if they are to be retained locally.
  - The Council's developing understanding of the likely impact of welfare reform is resulting in higher than originally forecast arrears levels.
- 6.4 The net impact of all the changes is that the financial position of the business plan is significantly improved such that new investment activity can be factored in whilst still improving the long term viability of the plan.
- 6.5 The key strategic choices for the HRA Business Plan update 2013/14 are:-
  - 1. A new build programme of 75 new council homes in the next 3 years.
  - 2. Additional resources allocated to support tenants and mitigate the potential impacts of welfare reform
  - 3. A programme of refurbishment to the communal areas of low rise flats starting with investment in door entry security and extending to new flooring and windows
  - 4. The improved financial position of the business plan means that resources are now available to tackle the maintenance backlog earlier than anticipated
  - 5. The Council's capacity to repay debt over 30 years is improved
- 6.6 The following sections provide an overview of the key changes affecting each of the main chapters in the HRA Business Plan 2012-17.

#### 7.0 INCOME AND RESOURCES

- 7.1 It is proposed that in line with Government policy, rents for dwellings be increased by an average of 4.8%, equivalent to an average of £3.23 per week. Appendix C sets out the average rents per house size in Sheffield.
- 7.2 This is in line with the Government's national social rent policy for social housing. The policy aims to ensure that the rent for a similar sized property in a similar area has the same rental value regardless of whether it is owned by the local authority or a housing association. The Government expects the sector to reach target rents by 2015/16.
- 7.3 The self-financing settlement assumes our rent increase is in line with the Government formula. So, if the Council does not increase the rents by this amount this would have an impact on the HRA Business Plan. Savings would need to be identified from services or investment to offset the income shortfall.
- 7.4 The HRA Business Plan assumes rental income in line with the national social rent policy for social housing.
- 7.5 It is recommended that the charges for garages and garage sites are increased by 4.8% in line with the average annual rent increase for dwellings. In recognition of investment required on some garage sites, a strategy for garage sites is being developed in 2012/13. Discussion with tenants on this is underway.
- 7.6 The Council is reviewing the City Wide Care Alarms charges for 2013/14. The sheltered housing service charge includes an amount for city wide alarms. Any change in the cost of the care alarms service would result in changes to the sheltered housing service charge. A decision on the City Wide Care Alarms Charge will be made in March 2013 as part of the council's wider budget decisions.
- 7.7 The Community Heating service charge will increase by 5% in 2013/14 in order to begin addressing the difference between the charge passed to tenants and the current cost of energy. Any accumulated balances on the community heating account will be retained to smooth the impact of future price rises.
- 7.8 Charges for furnished accommodation, interim accommodation and burglar alarms will not be increased in 2013/14.
- 7.9 Detail in the HRA Business Plan update report, section 3 summarises the key changes for Income and Resources.

#### 8.0 HOMES

- 8.1 The 2012-17 HRA Business Plan set out proposals for a £257m investment programme over 5 years which funded essential investment work, the completion of the Decent Homes forward programme by 2014, a programme of heating system renewal, the start of roof and electrical system replacement programmes and other projects.
- 8.2 No changes have been made to these original investment priorities and the £257m 5 year investment programme remains although some re-profiling of spend has taken place between years in order to allow time for tenants to have a meaningful say in how the investment is delivered locally.
- 8.3 In addition to the existing programme new priorities have been identified and new resources allocated. From 2013/14 a new build programme of 75 new council homes will commence. This will represent around £9.5m additional activity over 3 years which will make use of any additional Right to Buy receipts generated through the Government's 'reinvigoration' of the Right to Buy policy.
- 8.4 Also in addition to the existing investment programme will be the start of a new communal area refurbishment programme. This will be funded from £1.5m additional HRA resource matched with £1.4m existing resources for basic maintenance of communal areas brought forward from later in the 30 year plan.
- 8.5 These initial proposals for new investment activity are made for the next 3 years although current projections show that additional resources are likely to be available beyond this. How such additional resources are made best use of will be the subject of future discussions with tenants as the actual level of resource becomes clearer.
- 8.6 In order to maintain a 5 year planning horizon, a year 6 (2017/18) has been added to the programme consistent with the priorities and funding levels set out in the 2012-17 Business Plan. This sees the heating system renewal programme reduce as the programme winds down, the roof replacement programme continue at a high level and the electrical replacement programme grow. By year 6 it is expected that regeneration costs and waste remodelling costs have ended.
- 8.7 Whilst beyond the current 5 year planning horizon it is anticipated that the 2018/19 budget for roofs will be at least £16.4m in order that the roofing programme can continue as planned and all roofs with a higher priority can be addressed.
- 8.8 The improved financial position of the business plan means that resources are now available to tackle the maintenance backlog earlier than anticipated over the 30 year life of the plan.
- 8.9 Detail in the HRA Business Plan update report, section 4 summarises the key changes for Homes.

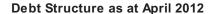
#### 9.0 TENANT SERVICES

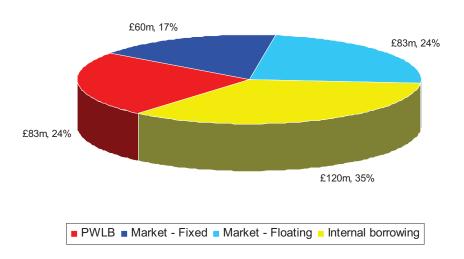
- 9.1 The Government's welfare reform continues to represent a risk to income management and other service areas such as rehousing and tenancy support. A key priority for tenant services will be the ongoing work to mitigate this impact and to ensure that all income owed is collected. The 2013/14 update report sets out how the resource allocated to the support of tenants through welfare reform in the business plan will be added to with immediate effect in order to provide a more comprehensive package of support to tenants.
- 9.2 The completion date for the lettings policy review is now March 2013, with implementation in April 2014. The implementation date for the new lettings website is now July 2013. Due to the slippage to the timetable, corresponding implementation costs and efficiency savings will be delayed.
- 9.3 A review of the delivery arrangements of estate services, including green and open space management on council housing land begun and a pilot established in the North east of the city to test integrated working between Sheffield Homes Estate Officers and Sheffield City Council Parks staff. It is proposed that the 10% efficiency target for Sheffield Homes and Parks in relation to the work undertaken on council housing land is delayed from 2013/14 to 2014/15 in order to allow time for tenants to have input into the future of the service via Future of Council Housing service design and Challenge for Change.
- 9.4 Savings from changes to the bulky waste service are being realised as planned. Proposals have been developed for a programme of education and enforcement to tackle the high cost of fly tipping and these will be shared with tenants prior to a phased implementation from late 2012/13.
- 9.5 Provision is made for a Going Local budget of £400k in 2013/14 although tenants will be consulted prior to April on whether this should be reduced to £200k to allow £200k to be added to the resources made available for investment in communal area refurbishment. This proposal comes as a high proportion of the Going Local budget is currently allocated to communal areas.

#### 10.0 DEBT AND TREASURY MANAGEMENT

10.1 The move to self financing resulted in £518m of Sheffield's HRA debt being written-off by Government on 28th March 2012. This reduced the HRA's borrowing requirement from £864m to £346m. This took the HRA's share of the Council's overall borrowing requirement from 68% to 45%.

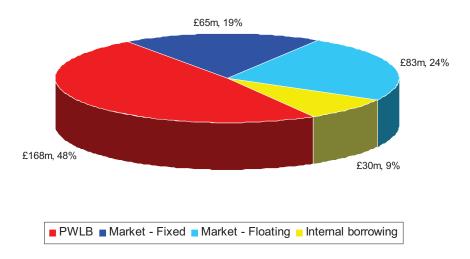
- 10.2 The move to self-financing means that the Council had to separate out HRA debt from General Fund debt and manage and account for each separately. Therefore the HRA was required to take 45% of the Council's debt portfolio which consists of fixed-rate PWLB (Public Works Loans Board) loans, fixed-rate bank LOBO (Lender Option Borrower Option) loans, floating-rate bank LOBO loans and internal borrowing.
- 10.3 HRA debt has now been separated from the General Fund for debt management purposes with each type of loan equitably assigned between HRA and General Fund. As at April 2012 the HRA's debt structure was as follows:





- 10.4 At the start of the year the HRA had a significant amount of internal borrowing. Internal borrowing represents the Council's use of cash reserves to finance capital expenditure. This was only a temporary measure and throughout the year a significant proportion of the HRA's internal borrowing needed to be replaced by external borrowing.
- 10.5 This has given the HRA to opportunity to take advantage of highly favourable borrowing rates throughout the year which has resulted in lower than forecast interest rate costs to the HRA for 2012/13 and beyond.
- 10.6 Currently the HRA's debt structure is forecast to be as follows;

#### **Debt Structure forecast April 2013**



- 10.7 Over a 30 year period the interest rate risks for the HRA will still be significant due to the amount of floating-rate debt and the need to refinance existing debt as it matures.
- 10.8 In order to mitigate interest rate risk, the business plan aims to make provision for the repayment of debt over a 30 year period whilst mitigating short term interest rate risk through the risk based reserves strategy.
- 10.9 A debt repayment plan will be developed for any new borrowing undertaken by the HRA under self financing. In the coming months work will also be undertaken to explore the potential for a repayment strategy for existing HRA debt in order to further reduce interest rate risk exposure to the HRA and allow flexibility for future investment requirements.

#### 11.0 VALUE FOR MONEY

- 11.1 The 2012/13 business plan set out how greater value for money from the Council and Sheffield Homes will be achieved with 10% savings targets on support costs in 2012/13 and 7.5% savings targets in 2013/14. It is expected that these savings targets will be achieved.
- 11.2 Since the HRA business plan was published a tenant ballot has been held in respect of the Future of Council Housing project and a decision has been made to bring council housing delivery in house from 2013/14 with a view to realising efficiency savings as a result. These efficiency savings and the Sheffield Homes reserve have now been factored in to the business plan together with an initial budget for implementing the transition.
- 11.3 No decision has yet been made in relation to the future of the Repairs and Maintenance service post 2014 but the planning assumption of a

2% efficiency on the service post 2014 remains.

#### 12.0 BUSINESS PLAN GOVERNANCE

- 12.1 The business plan set out how strong governance of the plan must include tenant and resident scrutiny of the business plan alongside councillor oversight / involvement and officer responsibility. The plan set out initial draft arrangements for governance of the plan which were to be developed during the course of 2012/13 in partnership with tenants and stakeholders and which would be subject to review once the outcomes of the Future of Council Housing and Repairs and Maintenance Procurement Strategy projects were known.
- 12.2 Initial draft arrangements for the governance of the business plan are in place and include the existing tenant and resident engagement structures, the annual Delivery Action Plan, Challenge for Change, Cabinet Member and Cabinet decision making, the HRA Business Plan board and the Safer and the Stronger Communities Scrutiny Committee.
- 12.3 In 2012, the Future of Council Housing project launched a project group called 'The opportunity to have my say'. This project group will build on the existing approaches to consultation and governance that are working well to make recommendations on the future shape of engagement and governance structures for council housing. The scoping of the project began in November 2012 and the work of the project group will run into 2013.

#### 13.0 RISK MANAGEMENT

- 13.1 The risk management plan continues to form the basis of the Council's risk management strategy for the HRA Business Plan.
- One of the most significant changes to the risk profile of the business plan in 2012 is as a result of the changed Right to Buy policy which has the potential to result in increased sales numbers and rent loss. This will be mitigated by the HRA retaining part of the Right to Buy receipts equivalent to the debt each sold property supported in the business plan before the receipt is pooled for new affordable housing.

#### 14.0 FINANCIAL ASSUMPTIONS IN THE HRA BUSINESS PLAN

- 14.1 Reserves are maintained at the appropriate level to fund potential future financial pressures from risks such as welfare reform, maintenance backlog and interest rate changes.
- 14.2 The cost of Council Housing Services (previously the payment to Sheffield Homes for the delivery of housing services) for 2013/14 is held at the 2011/12 level of £29.9m as it was in 2012/13. This reflects the support cost efficiencies set out in section 7 of the business plan offset by the cost of some new service enhancements (e.g. welfare

- reform mitigation) which is set out in section 5 the business plan.
- 14.3 The budget for the delivery of the investment programme (previously capital management fee) in 2013/14 will be held at £3.7m.
- 14.4 2012/13 Council budgets for the delivery of housing services will be reduced to £8.2m in 2013/14. This is in line with value for money savings on support costs as set out in section 7 of the original business plan.
- 14.5 The revenue repairs budget for 2013/14 has increased by assumed contractual inflation and adjusted for stock numbers. The communal facilities budget will increase by £200k in 2013/14 to reflect the cost of communal street lighting on council estates chargeable to the HRA. All other delegated budgets will remain at cash standstill in 2013/14 for the second year.
- 14.6 Detail in Annex A of the business plan update summarises the key financial assumptions.

#### 15.0 HRA BUDGET PROPOSALS FOR 2013/14

15.1 The HRA Business Plan update (at Appendix A) sets out the proposals for 2013/14 and includes the key changes described in the Income, Homes, Tenant Services and Value for Money sections above. The HRA revenue budget for 2013/14 is set out in Appendix B to this report.

#### 16.0 FORECAST OUTTURN 2012/13

- 16.1 Regular revenue budget monitoring reports have been brought during the year to Cabinet. These have shown a better projected outturn compared with the original budget.
- 16.2 The position for the HRA as at the end of October 2012 was a projected in-year surplus of £6.7m. A contribution to the Capital Programme of £0.4m will be made leaving a net surplus of £6.3m compared with a budgeted deficit of £1.3m. This is an improvement of £7.6m.
- 16.3 Further monitoring reports updating the 2012/13 position will be presented in accordance with the Council's budget monitoring timetables.

#### 17.0 RECOMMENDED HRA BUDGET 2013/14

- 17.1 The 2013/14 HRA revenue budget is set out in Appendix B. The HRA opening reserve for 2013/14 is expected to be £25.5m (this includes the Sheffield Homes reserves of £7.5m as a result of Sheffield Homes transferring back to the Council).
- 17.2 The 2013/14 budget is based on an assumed in year surplus of £7.3m. This together with £15.5m from reserves will be used to make a

- £22.8m contribution towards funding the 2013/14 capital investment programme.
- 17.3 By 31<sup>st</sup> March 2014 HRA Reserves are expected to be £10m with community heating reserves forecast to be £1.3m

| Summary Recommended Budget 2013/14  | HRA revenue<br>(£m) |
|---|---------------------|
| Forecast HRA balance (net) brought forward at 1 April 2014                                  | 25.5                |
| Net Surplus/(Deficit) for year  | 7.3                 |
| Contribution to the Capital Programme   | 22.8                |
| Forecast HRA Reserve Balance Carried Forward at 31 March 2014 (excluding community heating) | 10.0                |
| Community heating balance at 31st March 2014  | 1.3                 |

- 17.4 In accordance with the HRA's risk based reserve strategy it is recommended that £10m is maintained in 2013/14 in revenue reserves.
- 17.5 It is proposed to retain a community heating reserve of £1.1m to smooth out the impact of expected future energy price increases.

# 18.0 FINANCIAL IMPLICATIONS

- 18.1 The 2013/14 budget is the second annual budget set under the self-financing system. It follows the principles set out in the original business plan and allows for a continuation of services to tenants, revenue repairs to properties and also financial support for the Council Housing Investment programme by means of a contribution from revenue.
- 18.2 In addition, any annual revenue surpluses on the account are planned to provide further funding for capital investment.
- 18.3 The Council Housing Investment programme up to 2017-18 may require the HRA to undertake further borrowing as allowed under the current government guidelines. In these early years of self financing the debt strategy for the HRA will continue to be reviewed and developed in accordance with the Council's delegated treasury management policy.
- 18.4 Further details on the Council Housing Investment programme will be set out in the report to Cabinet on 13th February.
- 18.5 Appendix B details the initial five-year projections for the HRA income and expenditure account. These are based on current assumptions and will be reviewed during 2013/14 in the light of any known changes.

#### 19.0 LEGAL IMPLICATIONS

- 19.1 The duty to keep a Housing Revenue Account and prevent a debit balance on it and restrictions as to what may be credited or debited to the account (the "ring-fence") are governed by Part VI of the Local Government and Housing Act 1989. This has included provision for annual HRA subsidy paid by central Government to local housing authorities, as determined by the Secretary of State.
- 19.2 The housing finance provisions of the Localism Act, amended Part VI of the 1989 Act by abolishing HRA subsidy but providing for the Secretary of State to make a determination providing for the calculation of a settlement payment to or from each local housing authority. This settlement and its implications for the self-financing HRA have informed the HRA Business Plan.

#### 20.0 HUMAN RESOURCES IMPLICATIONS

- 20.1 Sheffield Homes staff all TUPE transfer into the City Council on 1<sup>st</sup> April 2013.
- 20.2 The majority of staff will be placed within the Communities portfolio with a smaller number in Resources.

#### 21.0 ENVIRONMENTAL & SUSTAINABILITY IMPLICATIONS

21.1 Any environmental and sustainability issues arising from the Council Housing Investment programme within this report will be dealt with the Capital Programme report to Cabinet in February 2013.

# 22.0 EQUALITY OF OPPORTUNITY IMPLICATIONS

- 22.1 Consideration has been given to equalities relating to the HRA budget and business plan options and a full Equalities Impact Assessment (EIA) has been completed. Issues raised will be addressed through regular monitoring against actions in the EIA.
- 22.2 The Capital Programme report to Cabinet on 13<sup>th</sup> February 2013 will deal with any equalities considerations relating to the Council Housing Investment programme.
- 22.3 Any in-year proposed change in policy or service provision will require an individual Equality Impact Assessment.

#### 23.0 PROPERTY IMPLICATIONS

23.1 There are no additional property implications for the Council arising from the recommendations in this report.

#### 24.0 ALTERNATIVE OPTIONS CONSIDERED

- 24.1 To increase rents for Council dwellings by less than the government formula The self financing settlement from Government assumed the Council's rent increases are in line with the Government formula. If the Council does not increase rents by this amount this would mean pound for pound savings would need to be found to offset the income shortfall. We would then have to live within this reduced resource envelop for every subsequent year or until the council raised rents by above guideline.
- 24.2 Not to undertake a council housing new build programme the change to the Government's Right to Buy policy means that if the council is to retain any additional receipts raised by the increased sales discounts now available to tenants, the receipt must be used as a contribution to new affordable housing. The alternative of using these receipts for a new build programme would be to pass the receipts to another registered provider such as a housing association who could then provide the affordable housing. However this would be unlikely to result in homes at social rent.

#### 25.0 REASONS FOR RECOMMENDATIONS

- 25.1 To maximise the financial resources to deliver outcomes on key services in the context of the new national council housing finance regime.
- 25.2 To contribute to making neighbourhoods a great place to live by ensuring continued investment into Sheffield's council housing.
- 25.3 To continue to plan for the long term sustainability of services whilst taking every opportunity to introduce service improvements.

#### 26.0 RECOMMENDATIONS

- 26.1 It is recommended that:
  - The HRA Business Plan update report for 2013/14 is approved
  - The HRA Revenue Budget for 2013/14 as set out in Appendix B to this report is approved
  - Rents from Council dwellings are increased by an average of 4.8% from April 2013
  - Annual rents for garages and garage sites are increased by an average of 4.8% from April 2013
  - Community heating charges increase by 5% in 2013/14
  - The Director of Commissioning, Communities in consultation with the Cabinet Member for Homes and Neighbourhoods, be

- Charges for furnished accommodation, interim accommodation, and burglar alarms are not increased
- The Director of Commissioning, Communities and the Director of Finance, in consultation with the Cabinet Member for Homes and Neighbourhoods, be granted delegated authority to authorise prudential borrowing as allowed under current government guidelines.

Richard Webb, Executive Director - Communities Portfolio Simon Green, Executive Director - Place Portfolio Laraine Manley, Executive Director - Resources Portfolio,

# The Sheffield City Council Housing Revenue Account (HRA) Business Plan 2012/17 update report for 2013/14

(Please see separate document)

| Year  | 2012/13<br>(Forecast<br>outturn as<br>at October |    | 2013/14 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | Total<br>2013/14<br>to |
|---|--|----|---------|---------|---------|---------|---------|------------------------|
|   | 2012)  |    |         |         |         |         |         | 2017/18                |
| lu a a un a   | £m   |    | £m      | £m      | £m      | £m      | £m      | £m                     |
| Income INCOME TOTAL   | -142.2   | L. | -147.4  | -153.9  | -161.1  | -166.0  | -170.9  | -799.3                 |
| Income from rents   | -136.0   |    | -141.4  | -147.9  | -155.0  | -159.8  | -164.5  | -768.6                 |
| Other income  | -6.2   |    | -6.0    | -6.0    | -6.1    | -6.2    | -6.4    | -30.7                  |
|   | xpenditure                                       |    | 0.0     | 0.0     | 011     | 0.2     | 011     | 3311                   |
| Homes – revenue repairs                                       | 32.7   |    | 33.1    | 33.1    | 33.9    | 34.8    | 35.4    | 170.3                  |
| Homes – funding<br>for Capital<br>programme –<br>depreciation | 36.4   |    | 37.1    | 38.0    | 38.9    | 39.9    | 40.9    | 194.8                  |
| Tenant services (including overheads/support costs)           | 49.9   |    | 51.3    | 50.8    | 51.8    | 52.8    | 54.3    | 261.0                  |
| Interest on debt  | 15.7   |    | 17.6    | 17.3    | 17.5    | 17.8    | 18.1    | 88.3                   |
| Other expenditure   | 0.8  |    | 1.0     | 2.7     | 2.1     | 2.2     | 3.4     | 11.4                   |
| Total   | 135.5  |    | 140.1   | 141.9   | 144.2   | 147.5   | 152.1   | 725.8                  |
| Surplus (-) or<br>Deficit                                     | -6.7   |    | -7.3    | -12.0   | -16.9   | -18.5   | -18.8   | -73.5                  |
|   |  |    |         |         |         |         |         |                        |
| Opening revenue reserve                                       | -11.7  |    | -25.5   | -10.0   | -10.0   | -10.0   | -10.0   |                        |
| Surplus (-) or<br>Deficit                                     | -6.7   |    | -7.3    | -12.0   | -16.9   | -18.5   | -18.8   |                        |
| Contribution to the Capital Programme                         | 0.4  |    | 22.8    | 12.0    | 16.9    | 18.5    | 18.8    |                        |
| Sheffield Homes<br>Reserve                                    | -7.5   |    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |                        |
| Closing revenue reserve                                       | -25.5  |    | -10.0   | -10.0   | -10.0   | -10.0   | -10.0   |                        |

# City Wide average weekly rent by bedsize

| Bedsize                      | Average<br>weekly rent<br>2012/13 £ | Average<br>weekly rent<br>2013/14 £ | Increase £ |
|------------------------------|-------------------------------------|-------------------------------------|------------|
| Bedsit                       | 57.34                               | 60.09                               | 2.75       |
| 1 bed                        | 60.02                               | 62.90                               | 2.88       |
| 2 bed                        | 67.18                               | 70.40                               | 3.22       |
| 3 bed                        | 75.37                               | 78.99                               | 3.62       |
| 4 bed                        | 81.54                               | 85.45                               | 3.91       |
| Total (all bedrooms average) | 67.19                               | 70.42                               | 3.23       |

Note: The above rents are for illustrative purposes only as they are based on city wide averages. Actual individual property rents will vary from these figures.

# **Proposed Community Heating Charges from April 2013**

|                                    | Full he                         | eating                         | Partial heating          |                                |  |  |  |  |  |  |
|------------------------------------|---------------------------------|--------------------------------|--------------------------|--------------------------------|--|--|--|--|--|--|
| Bedsize                            | Current Prices<br>£/week        | Prices<br>April 2013<br>£/week | Current Prices<br>£/week | Prices<br>April 2013<br>£/week |  |  |  |  |  |  |
|                                    |                                 | netered heat*                  |                          |                                |  |  |  |  |  |  |
| Heating & hot water                |                                 |                                |                          |                                |  |  |  |  |  |  |
| Bedsit                             | 10.52                           | 11.05                          | 9.72                     | 10.21                          |  |  |  |  |  |  |
| 1 Bedroom                          | 10.92                           | 11.47                          | 10.00                    | 10.50                          |  |  |  |  |  |  |
| 2 Bedroom                          | 13.55                           | 14.23                          | 12.59                    | 13.22                          |  |  |  |  |  |  |
| 3/4 Bedroom                        | 14.59                           | 15.32                          | 13.55                    | 14.23                          |  |  |  |  |  |  |
|                                    | Н                               | eating only                    |                          |                                |  |  |  |  |  |  |
| Bedsit                             | 7.74                            | 8.13                           | 7.17                     | 7.53                           |  |  |  |  |  |  |
| 1 Bedroom                          | 7.93                            | 8.33                           | 7.17                     | N/A                            |  |  |  |  |  |  |
| 2 Bedroom                          | 10.00                           | 10.50                          | 9.72                     | 10.21                          |  |  |  |  |  |  |
|                                    | M                               | etered heat                    |                          |                                |  |  |  |  |  |  |
| Leverton/ Hanover/<br>Netherthorpe | Ticket price<br>Standing charge | £ per 100kwh<br>£ per week     | 4.05<br>3.40             | 4.25<br>3.57                   |  |  |  |  |  |  |
| Hillside                           | Ticket price<br>Standing charge | £ per 100kwh<br>£ per week     | 2.80<br>2.90             | 2.95<br>3.05                   |  |  |  |  |  |  |
| Balfour House                      | Ticket price<br>Standing charge | £ per 100kwh<br>£ per week     | 3.15<br>4.29             | 3.30<br>4.50                   |  |  |  |  |  |  |

<sup>\*</sup>Note: For sheltered schemes the above prices are split into dwelling heating and communal heating. The communal element of charges will increase from £2.80 to £2.94 per dwelling per week

# Sheffield City Council Housing Revenue Account (HRA) Business Plan 2012-17:

2013/14 update report

#### 1. INTRODUCTION

# a. Purpose of this report

This is the Housing Revenue Account (HRA) Business Plan 2012-17 update report for 2013/14. The report provides a progress report and update on the existing 5 year plan extended to include 2017/18. This report:-

- Sets HRA rents and charges for 2013/14 (year 2 of the business plan)
- Sets HRA budgets for 2013/14
- Reports on progress and sets out new policy choices
- Refreshes the 5 year planning budgets and where appropriate updates the long term planning assumptions
- Provides a 30 year affordability profile based on the updated planning and financial assumptions in the report

This report has been developed part way through the first year of the business plan, so there is no full year data to report and no cause for a wholesale review of our original priorities. The emphasis of the report is therefore to highlight key factors that have changed since the business plan was published in January 2012 and how the council proposes to respond to them.

#### b. Report structure

The report follows the same structure as the HRA Business Plan

- 1. Introduction
- 2. Governance
- 3. Income and resources
- 4. Homes
- 5. Tenant Services
- 6. Debt and Treasury Management
- 7. Value for Money

Sections 3-7 of the report include an explanation of what is covered in this section of the business plan, key risks, key developments and other developments.

A financial summary is set out within each section. Where new financial targets are being proposed in the financial summary tables, the original financial assumptions are shaded grey.

# c. Background

# i. A Self-Financing Housing Revenue Account

From April 2012, all Local Authorities with retained stock in England moved from a national subsidy system of council housing funding to a new system of local 'self-financing'.

The introduction of self-financing has been positive for Sheffield as it has meant that there are more resources coming into council housing in Sheffield than the old subsidy system. However there still remained funding pressures which were most acute in the early years of the plan.

Self-financing also brought with it a transfer of risk and responsibility from government to the local authority. This includes new risks for the HRA including interest rates and cost inflation.

# ii. Business Planning principles

The move to self financing, the additional risk borne by the council and the funding pressures mean that the Council must be more business minded in its approach to council housing. In the 2012-17 HRA Business Plan the Council set out its business principles for council housing as follows:

- 1. Creating sustainable homes and communities
  - a. Homes in a safe and sound condition
  - b. Neighbourhoods are places where people want to live
  - c. Council tenancies are attractive and accessible to customers.
- 2. Making the best use of council homes
  - a. Homes are kept in use as much as possible
  - b. Homes and services are charged for fully and fairly
  - c. All income owed is collected
  - d. External investment is levered in to the business.
- 3. Minimising running costs
  - a. Using the Council's purchasing power and long term view to get the best deals for tenants
  - b. Management of known hotspots of expense in the business
  - c. Keeping overhead costs under control.

These business principles are the criteria the Council uses to inform how investment decisions are made and what the priorities are for Sheffield council housing over the next five years.

#### iii. The 2012-17 Business Plan

In 2012 Sheffield City Council approved its first business plan for council housing under the new self financing arrangements.

The key themes in the business plan were efficiencies where possible and investment which reduced costs or optimised income over the long term.

As a result of the measures in the plan, all planned activity was deemed affordable over the 30 years but financial challenges remained. These were:-

- High volumes of backlog repairs were delayed until the later years of the plan
- The plan was unable to make provision to pay off debt in full over 30 years
- A number of items could not be funded so were not built into the 30 year plan e.g. refurbishment of communal areas

# d. Summary of key changes to planning assumptions

A number of significant factors have changed since the business plan was published in January 2012. Some of the most significant developments which have a positive or negative financial impact on the business plan are summarised below;

Factors *improving* the financial outlook of the plan

- The Council's separation of HRA debt from General Fund debt as part of the transition to 'self financing' gave the HRA greater opportunity to take advantage of cheaper borrowing than originally forecast.
- The decision to bring the delivery of Council Housing in house from April 2013 has been accompanied by efficiency savings. This will also result in the Sheffield Homes reserve being absorbed into the HRA.

Factors *negatively* impacting the financial outlook of the plan

- The Government has changed the Right to Buy policy. This sees the maximum price
  discount to tenants increase, the ring fence of any additional receipts to new affordable
  housing and requires that receipts are matched by new resources at a ratio of 30:70 if they
  are to be retained locally.
- The Council's developing understanding of the likely impact of welfare reform is resulting in higher than originally forecast arrears levels.

# e. Strategic choices

The new savings and resources arising from the Future of Council Housing decision and interest rate savings significantly outweigh the additional costs of welfare reform at this update and the Right to Buy policy change. This means that new investment activity can be factored in whilst still improving the overall long term viability of the plan.

The original HRA Business Plan 2012-17 set out three challenges for the business plan which meant that efficiencies would be required in future. These were;

- High volumes of backlog repairs delayed over 20 years
- The plan was unable to make provision to pay off debt over 30 years and could only begin to make provision for debt repayment at year 20
- A list of unfunded items including refurbishment of communal areas could not be factored into the 30 year plan

However, the business plan must also respond to risks (e.g. welfare reform) and incentives (Right to Buy policy) which have developed since the original business plan was approved in January. The strategic choices for the HRA Business Plan update 2013/14 are therefore as follows;

- i. In response to the Government's Right to Buy policy change and the subsequent agreement entered into by the council to retain Right to Buy receipts locally, a new build programme of 75 new council homes will be undertaken over the next 3 years (further details in section 4 of this report).
- ii. Additional resources are allocated to mitigate the potential impacts of welfare reform on tenants and the HRA (further details in section 5 of this report).
- iii. A programme of refurbishment to communal areas will begin with an emphasis on door security, new flooring and windows (further details in section 4 of this report).
- iv. The improved financial position of the business plan means that resources are now available to tackle the maintenance backlog earlier than anticipated over the 30 year lifetime of the plan (this has no impact on the 5 year investment programme set out in section 4 of this report).
- v. The council's capacity to repay debt over 30 years is improved (further details in section 7 of this report).

# f. Revised 30 year financial profile

As a result of the strategic choices and updated planning assumptions set out in this report, the long term financial profile for the HRA has changed. The current forecast is that the HRA is able to fund all planned activity over the 30 year period and is now able to make provision for the repayment of debt in full over 30 years.



Graph showing the capacity of the plan to repay debt over 30 years

This is an improved position from the original business plan and indicates a more secure financial footing with reduced exposure to interest rate risk.

It is important to remember that all long term forecasts are the product of a series of assumptions based on information available at a point in time. Such forecasts can only ever serve as an indicative guide which must be subject to regular review.

#### g. Next steps for the business plan

One of the priorities for the future will be to continue to monitor and address the key risks for the business plan particularly welfare reform, the Right to Buy policy and long term interest rate risk.

2013 will see council housing delivery re-integrate into the council and a number of service designs begin to report recommendations about how best to take advantage of the opportunities this presents. In 2013 a decision will also be made about the future of the repairs and maintenance service. These pieces of work have the potential to have a significant impact on the Business Plan.

The Council will continue to seek opportunities for freeing resources from the business plan in order to accelerate investment in council homes and estates, particularly

- Bringing forward investment in the maintenance backlog such that the high cost of responsive repairs are minimised and work not in the Decent Homes forward programme is undertaken as early as possible post 2014
- 2. Tackling previously unfunded items such as communal area refurbishment earlier

The actual level of resource available to the investment programme in future years is sensitive to revenue as well as capital projections. Discussions will take place with tenants to make the best use of future available resources

#### 2. GOVERNANCE

Governance of the HRA Business Plan includes three key structures; tenant governance and scrutiny, political governance and the officer structure. This section of the business plan set out the initial draft governance arrangements of the business plan and how these will be developed during the course of 2012/13 in partnership with tenants and stakeholders.

# a) Tenant and resident involvement and scrutiny

Tenants and residents have been involved in the development of the business plan in 2012/13 via the established governance and engagement structures such as the Sheffield Homes Board of Directors, the Area Boards, City Wide Forum, the Annual Tenant Conference, and Local Housing Forums.

Tenants have made a contribution to the business plan through these structures as well as examining individual areas of the business plan in more detail through individual partnership groups, Challenge for Change and individual consultation events.

Customer promises, the annual Delivery Action Plan and the annual report to tenants continue to be key tools though which tenants have oversight of council housing activity.

# b) Elected member governance

Elected members continue their role in relation to the business plan through decision making by the Cabinet Member and the Cabinet.

Cabinet receives a formal finance report monthly which includes revenue and capital aspects of the plan.

# c) Officer governance

The HRA Business Plan board has responsibility for monitoring performance against the business plan and coordinating the annual review of the business plan.

The membership of the board has a role in ensuring the business plan is aligned with the Council's strategic outcomes.

#### d) The future management of council housing

The business plan proposed to establish a new tenant group dedicated to the oversight of the business plan which was to be discussed with tenants in 2012/13.

The business plan also noted that the Future of Council Housing project and the repairs and maintenance procurement strategy project would impact on the governance arrangements for the business plan so should be reviewed once the outcomes of these projects were known.

In 2012, Cabinet decided that delivery of council housing would be brought in house from April 2013. Following this decision, the Future of Council Housing project launched a project group called 'The opportunity to have my say'. This project group will build on the existing approaches to consultation and governance that are working well to make recommendations on the future shape of engagement and governance structures for council housing. The scoping of the project began in November 2012 and will run into 2013.

#### 3. INCOME AND RESOURCES

#### a) Overview

This part of the business plan is concerned with income into the Housing Revenue Account (HRA). It includes rent setting and charges payable by tenants to the Council as landlord.

# b) Risks

## 1. Welfare Reform

The key risk to income and the single biggest policy risk to the business plan overall continues to be welfare reform. The most significant risks in relation to welfare reform arise from the introduction of Universal Credit which will be paid direct to tenants of working age and the linking of household size to Housing Benefit eligibility. Universal Credit will start from October 2013 for new claimants and will be phased in by 2017. Housing benefit eligibility linked to household size comes into operation in April 2013. Initial attempts to quantify the risk associated with welfare reform and establish mitigating actions were made in the original business plan. These estimates have now been reviewed, updated and uplifted based on our developing understanding of the Government's proposals.

Other welfare reform proposals may also have an impact on the HRA such as the Council's draft Council Tax Support Scheme (from April 2013). There is also a risk that when the new Universal Credit regulations are announced some charges could cease to be eligible for housing support.

Welfare reform will also affect other HRA costs such as transaction costs, payment card costs, eviction costs and housing management costs.

# 2. Right to Buy

A second key risk to business plan income remains the Government's 'reinvigoration' of the Right to Buy policy. Since the HRA Business Plan was agreed in January 2012, Government has changed its Right to Buy policy which has resulted in additional financial risk for the business plan.

Key changes to the Right to Buy policy from April 2012:

- An uplift to the maximum Right to Buy discount from £24k to £75k which is likely to result in more sales (and subsequent rent loss)
- The Council can now retain any additional receipts for replacement housing, however before any receipts can be used for replacement housing, it has to pay the Government an amount for receipts that the Government would have received under the previous system.
- Any additional receipts generated after deducting costs are ring fenced for re-investment in affordable housing but must constitute no more than 30% of the replacement scheme cost. The remaining 70% has to be funded from other sources.

#### Implications for Sheffield:

- It is too early to tell the impact of the increase in the discount cap will have on the number and value of sales in Sheffield.
- If the overall sales receipts fall as a result of the discounts, a higher number of sales will need to be generated in order to cover existing commitments to the Government.
- The discount policy is poor value for money for the HRA as assets will be sold at well below their market values.

 Any retained receipts will be insufficient to replace every house sold with one for affordable rent, but by agreeing to use additional receipts for affordable housing the Council are able to retain the receipt for local provision.

Updated assumptions for the Business Plan

- It is assumed the number of Right to Buy sales rise as a result of this policy from 90 to 140-150 per year up to 2015 beyond which forecasting becomes increasingly more speculative so it is assumed that from then the projections continue as per the original business plan assumptions.
- Increases in Right to Buy sales has a significant detrimental impact on the long term
  viability of the business plan particularly if the HRA is left to service debt on properties it no
  longer owns. Therefore it is assumed that before receipts are ring fenced for new build, the
  HRA retains a sum equivalent to the debt each sold property supported in the initial
  business plan.
- If Right to Buy sales increase as predicted and at the sale price assumed, the additional receipts generated over 3 years might be around £1.3m. Any receipt income raised will be matched with HRA resources at a ration of 30:70 to deliver new council housing at social rent.

# 3. Supported Housing Funding

The current supported housing subsidy (previously Supporting People) is under ongoing financial pressure as a result of the Council's wider budget reductions. There are no plans to reduce the budget at the present time but as the longer term future of the subsidy cannot be guaranteed the Council's Sheltered Housing arrangements may need to be reviewed.

# c) Updates

# 1. Rents

Under self-financing, the Government continues to set guideline rent levels as it did under the subsidy system. On this basis, in 2013/14 rents will increase by an average 4.8%, equivalent to an average increase of £3.23 per week.

# 2. Target Rent

The commitment made in the business plan to undertake a dialogue with tenants about the potential to let vacant properties at target rent before the 2015/16 convergence date has been met. A consultation took place during August and September 2012 with the outcome that there was no majority support for the proposal. A decision was therefore made in November 2012 not to pursue the proposal and to continue with the existing path to rent convergence.

#### 3. Charges

Garage rent will continue to increase in line with rent for dwellings (4.8%).

The community heating service charge will increase by 5% in 2013/14 in order to begin addressing the difference between the charge passed to tenants and the current cost of energy. Any accumulated balances on the community heating account will be retained to smooth the impact of future price rises.

The Council is reviewing the City Wide Care Alarms charges for 2013/14. The sheltered housing service charge includes an amount for city wide alarms. Any change in the cost of the care alarms service would result in changes to the sheltered housing service charge. A decision

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on the City Wide Care Alarms Charge will be made in March 2013 as part of the council's wider budget decisions.

Other charges for furnished accommodation, interim accommodation and burglar alarms will remain unchanged for 2013/14.

# 4. Service Charge de-pooling

Consultation with tenants about whether to de-pool service charges from rent will now take place in 2013/14 rather than in 2012 as stated in the business plan. This is due to uncertainty, created by welfare reform, in respect of the future eligibility of some service charges for housing benefit. Clarity about eligibility is needed before a dialogue with tenants can begin.

#### 4. HOMES

#### a) Overview

This part of the business plan is concerned with the physical condition of the homes and environment. It includes capital investment in the homes such as new kitchens, bathrooms, boilers etc and also the revenue repairs which can be either planned such as gas servicing or responsive e.g. where a tenant reports a repair.

#### b) Risks

# 1. Maintenance Backlog

The backlog of repairs/ maintenance is investment to homes which is now due. It is a combination of:

- Work required to complete Decent Homes
- Picking up all of the backtrack properties, omits and refusals that have built up since 2004/05
- All elemental work that was not included in the Decent Homes Programme and has emerged as the Decent Homes Programme has stretched from 2010 to 2014

| Work element | Maintenance Backlog<br>(as at end 2012/13) |
|--------------|--|
| Decent Homes | 99,122,800                                 |
| Heating      | 26,312,392                                 |
| Roofs        | 85,600,385                                 |
| Electrics    | 18,810,740                                 |
| Total        | 229,846,317                                |

The maintenance backlog is a key risk because any delay to the work increases the risk of the boiler or roof or other component failing. If a boiler or roof fails it will trigger a responsive repair which is more expensive than the same work undertaken through a planned programme. The later the backlog is tackled, the higher the overall cost of the business plan and the greater the risk.

#### c) Updates

The aim of the investment programme in the first five years was to create an affordable plan to match expected resources and to try to address as much of the high risk maintenance backlog elements as possible in order to minimise costs overall.

Since these priorities were agreed in early 2012, work has been underway with tenants to agree how to sequence the works. This planning phase has been essential in order to secure tenant support for prioritisation of works but it has meant that some works have delayed. By the end of 2014 it is expected the programme will be back on track compared with the financial profile.

# a. Essential investment work

The business plan made a commitment to begin exploring opportunities for making better use of already adapted properties with a view to tackling a potential oversupply of adapted properties. Work has been undertaken in 2012/13 to develop a better understanding of where in the city there exists the highest number of adapted properties and where there is greatest demand for adapted properties. The Lettings Policy Review is due to report to Cabinet in March 2013 and the letting of adapted properties is likely to be considered within that report.

Work has begun on developing a proposal for responding to the growing number of mobility scooters used by tenants living in council flats. This will be made available for consultation in 2013.

# b.Maintenance backlog - Decent Homes

The business plan sets out how a commitment to tenants to complete the Decent Homes forward programme by 2014 would be met. Work on the forward programme is ongoing and on track. All tenants in the forward programme are now aware when work is to be carried out to their home.

# 2.Maintenance backlog - the rest of the backlog

Investment in obsolete heating systems and boilers is the top investment priority from the maintenance backlog and a commitment to tackle 90% of the heating backlog over the first 5 years of the plan was made in the business plan. This was in order to alleviate fuel poverty as well as reducing the high repair costs associated with boiler breakdowns.

Arrangements are now in place with the contractor and the work is expected to be completed by year 5 as planned.

The next priority from the maintenance backlog was roofs with significant and increasing resources being allocated from year 3 (2014/15) onwards. This programme remains as planned with high levels of activity profiled to continue beyond year 5 and into year 6 of the business plan (2017/18). Whilst beyond the current 5 year planning horizon it is anticipated that the 2018/19 budget for roofs will be at least £16.4m in order that the roofing programme can continue as planned and all roofs with a higher priority can be addressed.

# 3.Unfinished projects

Resources were set aside in the 5 year investment programme for regeneration / refurbishment schemes which were ongoing or yet to be worked up/ approved.

Funding set aside to support tenants to move home and make council dwellings safe where commitments have been given to tenants and residents (SWaN and Park Hill) will continue as planned.

Proposals for Arbourthorne are expected to be the subject of a Cabinet decision in 2013. Subject to this decision, additional HRA resources may be required from the capital programme.

The Council made a decision in respect of older people's accommodation in Stocksbridge on 26<sup>th</sup> September 2012. This included a decision to bring Balfour House up to the Sheffield Decent Homes Standard in 2013 and to continue with the decommissioning of Sweeney House as planned. This activity will be funded from the investment programme using existing resources.

#### 4. Revenue Repairs

In recent years there has been ongoing financial pressure on the revenue repairs budget. The budget is demand led and is consequently hard to forecast. As the maintenance backlog is eroded over the coming years, this budget pressure should be alleviated and with this in mind, a comprehensive forecast of future revenue repairs costs linked to capital investment is being undertaken in 2012/13. This will be available for next year's review of the business plan. During

2013/14, pending the outcome of this review, it is recognised the repairs budget may face pressures in order that cyclical maintenance can continue as planned.

# 5. New investment activity for 2013/14

As a result of the overall improved financial position of the plan in 2013/14 new investment priorities are to be added to the council housing investment programme.

# i. Council Housing New Build

The HRA will make use of additional resources released as a result of the transfer of council housing delivery into the council by launching a new build programme of 75 new family sized council houses over the next 3 years.

The new build programme will also allow the council to retain any additional receipts generated as a result of the government's 'reinvigoration' of the Right to Buy policy. The changed Right to Buy policy means that in order to retain such receipts locally they must be used as 30% funding for new affordable housing and the Council has entered into an agreement with Government to retain any additional receipts locally for this purpose. Based on current estimates (but with no trend data to base them on) this change in policy may generate an additional £1.3m receipts for affordable housing over the next 3 years.

The total cost of delivering 75 new homes will be around £9.5m. If additional Right to Buy receipts of £1.3m are realised the cost to the HRA will be just over £8m. However it must be stressed that the actual level of receipt income which will be generated as a result of the changed Right to Buy policy is not known.

A lead-in period is always required when undertaking new build. If this lead in period should extend such that additional receipt income cannot be charged against new build before Government deadlines, then the Council reserves the option to make acquisitions of properties in the short term. This would be a means of retaining the receipt within the HRA whilst maintaining stock numbers. Separate to the Right to Buy policy, the Council will also seek funding from the Government to support the purchase by the HRA of long term empty properties for use as council housing. If successful, such funding might be used to create additional council dwellings and rental income into the HRA.

The Council will also explore the viability and benefits of remodelling existing council properties in order to help meet changing demand.

#### ii. Communal Area Refurbishment

Because initial forecasts suggested the self financing determination from Government would not provide the resources needed, some activities were deemed unaffordable in the original business plan and not factored into the investment plan. Included in this list was the refurbishment of communal areas.

There are over 18,000 flats and maisonettes in the city located within about 3,000 blocks which have not benefitted from substantial refurbishment since they were built. Despite all the investment into the internal improvements through the Decent Homes Programme little or no investment has been made to communal areas. In addition to this as part of the fire risk assessments to flats it has been necessary to take away a mixture of unsafe communal furniture and carpets which have covered poor quality walls stairs and flooring. Unattractive communal areas have a major impact on how customers feel about

their home and neighbourhood and at a time when welfare reform will mean greater numbers of people looking to downsize, it is important that flats are an attractive option.

The Decent Homes environmental programme has carried out some door entry installations to low medium rise flats, but not all. Some poor quality communal windows and doors have been replaced but not all.

A new programme of communal area refurbishment will begin in 2013/14 with the focus initially on low rise flats. An additional £1.5m resources will be added to the capital programme for this purpose which, when matched with £1.4m existing funding for basic maintenance brought forward from later in the 30 year plan, will benefit around 3000 properties.

Investment will initially focus on communal door entry security systems but will extend to communal windows and floor coverings. Scoping work will also begin on developing the Council's approach to addressing the standard of communal areas in maisonettes.

Initial proposals for new investment activity are made in this business plan update for the next 3 years although current projections suggest that additional resources are likely to be available beyond this. How such additional resources are made best use of will be the subject of future discussions with tenants as the actual level of resource becomes clearer.

# 6. Other updates

Work has started in 2012/13 to review the current condition of garage assets in council ownership under the HRA, the income and expenditure of garages, consider the approach to maintenance and investment and make recommendations for investing / disinvesting in specific garages / garage sites in the future. The involvement of tenants in developing proposals is underway.

In September 2012 the Council decided to upgrade the city's community heating sites through the wider installation of heat metering.

# d) Financial Summary

The table below sets out the updated investment and repairs budgets over the first years of the business plan.

The original 2012-17 business plan set out an investment programme of £257m over 5 years. No changes have been made to these original investment priorities and the £257m 5 year investment programme remains although some re-profiling of spend has taken place between years in order to allow time for tenants to have a meaningful say in how the investment is delivered locally. Other changes are the transfer of the budget for heat metering installation from 'Other' to 'Decent Homes' following the September decision to upgrade the community heating sites for the whole of the City in addition to the pilot areas previously approved, and refinement of the budgets for Roofs & Externals and Adaptations & DDA to reflect planned activity.

In addition to the existing 5 year programme, additional resource will be added from 2013/14 to fund new priorities and new investment activity. From 2013/14 a new build programme of 75 new council homes will commence. This will represent around £9.5m additional activity over 3 years which is expected to be funded partly from additional Right to Buy receipts (£1.3m) and the remainder from HRA resources. The new communal area refurbishment programme will be funded from £1.5m new resources matched with £1.4m existing resources from the 30 year plan

(for basic maintenance of communal areas). A consultation will be undertaken with tenants at the January City Wide Forum to assess the scope for reducing the 2013/14 Going Local budget by half (to £200k) with a view to using this funding to add to the refurbishment programme.

In order to maintain a 5 year planning horizon, a year 6 (2017/18) has been added to the programme, in line with the priorities set out in the original business plan.

| Investment  | 2012/13<br>Expected<br>outturn<br>£m | 2013/14<br>(incl.<br>slippage)<br>£m | 2014/15<br>£m | 2015/16<br>£m | 2016/17<br>£m | 5 yr total<br>£m | 2017/18<br>£m |
|---|--------------------------------------|--------------------------------------|---------------|---------------|---------------|------------------|---------------|
| Essential investment work incl. Health & Safety           | 0.839                                | 3.743                                | 2.011         | 1.373         | 1.882         | 9.848            | 1.500         |
| Adaptations & DDA   | 2.200                                | 2.225                                | 2.225         | 2.225         | 2.225         | 11.100           | 2.100         |
| Regeneration  | 0.907                                | 7.740                                | 2.550         | 0.114         | 0.114         | 11.425           | 0.000         |
| Waste   | 0.500                                | 0.633                                | 0.756         | 1.906         | 0.155         | 3.950            | 0.000         |
| Other (sheltered lifts, community heating, programme mgt) | 0.905                                | 2.730                                | 1.855         | 2.105         | 1.805         | 9.400            | 1.605         |
| Decent Homes programme                                    | 20.820                               | 31.776                               | 2.599         | 3.300         | 0.000         | 58.494           | 0.000         |
| Heating & boilers   | 7.600                                | 7.700                                | 10.050        | 8.250         | 8.250         | 41.850           | 3.500         |
| Roofs & externals   | 0.050                                | 2.004                                | 21.922        | 25.310        | 21.364        | 70.650           | 26.300        |
| Electrics   | 0.000                                | 0.000                                | 1.000         | 4.000         | 4.000         | 9.000            | 5.000         |
| Other planned elementals (including backtracks)           | 0.000                                | 6.600                                | 3.547         | 6.144         | 15.055        | 31.346           | 17.895        |
| Subtotal  | 33.820                               | 65.150                               | 48.515        | 54.727        | 54.850        | 257.062          | 57.900        |
| New build programme                                       | 0.000                                | 0.600                                | 5.115         | 3.810         | 0.000         | 9.525            | 0.000         |
| Communal area refurbishment                               | 0.000                                | 0.200                                | 2.700         | 0.000         | 0.000         | 2.900            | 0.000         |
| Total   | 33.820                               | 65.950                               | 56.330        | 58.537        | 54.850        | 269.487          | 57.900        |

| Repairs                | 2012/13<br>Expected<br>outturn<br>£m | 2013/14<br>£m | 2014/15<br>£m | 2015/16<br>£m | 2016/17<br>£m | 5 yr total<br>£m | 2017/18<br>£m |
|------------------------|--------------------------------------|---------------|---------------|---------------|---------------|------------------|---------------|
| Revenue repairs budget | 32.7                                 | 33.1          | 33.1          | 33.9          | 34.8          | 167.6            | 35.4          |

#### **5. TENANT SERVICES**

#### a) Overview

This part of the business plan is concerned with the services provided to tenants. It includes services such as tenancy management, income management and re-housing services together with tenancy enforcement (ASB), supported housing, estate services and governance and involvement.

#### b) Risks

The main risk facing this aspect of the business plan is the challenge on services to gear up to meet the new demands brought about by welfare reform.

# c) Updates

# 1. Ensure all income owed is collected

A key priority for the business plan was to begin work on mitigating the potential impact of the Government's welfare reforms and to start work on this early. The business plan made provision to fund additional staff for the Income Management Unit Team, a specialist debt worker based at the Citizens Advice Bureau (CAB) and Smartmove (previously grant funded).

It is now proposed that additional resources are allocated to this aspect of the business plan as follows;

# a) Visiting affected tenants (fast-tracked- already underway)

Social landlords are stressing the importance of face to face contact with tenants when explaining the Government's welfare reform changes to tenants. They say that tenants report they had not understood the changes until they were explained in person. Therefore additional staff are being recruited so that all tenants affected by the benefits cap and the under occupancy rules can be visited at home by April 2013 when the changes come into force.

# b) Training on welfare benefits for staff.

The welfare reform changes are large scale and complex. It is proposed that Income Management Unit staff are provided training on the reforms to enable them to better signpost tenants to claim appropriate benefits.

# c) Support for under-occupying customers who wish to move

In addition to the downsizing support offered through Smartmove, it is likely that more practical support with moving home) would be beneficial to tenants concerned about the implications of the under-occupancy rules on housing benefit. The cost of providing this additional support will be factored into the business plan.

#### d) Payment methods

The Council will look to increase the use of alternative payment methods such as direct debits and jam jar accounts to mitigate the risk associated with direct payments to rent accounts ending under the Universal Credit. The cost associated with administering these schemes would need to be funded and these costs will be factored into the business plan.

# e) Hardship Fund

The Council will consider the benefits and viability of establishing a limited (HRA) fund that could be accessed by council tenants who are at severe risk of eviction. This would complement the Social Fund which transfers to the City Council from the Department for Work and Pensions in April 2013.

f) Increased funding to the CAB Debt Support Unit for another specialist

This would allow a further 150 tenants to be supported each year to help tenants manage
and reduce debts, reduce the number of legal actions taken and improve the
sustainability of tenancies.

# 2. Make best use of homes

The business plan made a commitment to make the re-housing process more effective and efficient by reviewing the lettings policy and introducing a new lettings website for the bidding process.

The completion date for the lettings policy review is now March 2013, with implementation in April 2014. The implementation date for the new lettings website is now July 2013. Due to the slippage to the timetable, efficiency savings associated with the new website have been reduced from £100k to £75k in 2013/14. This is offset by £75k staffing costs for implementation carried forward into 2013/14.

The business plan also had an ambition to improve the sustainability of tenancies over the long term. The Successful Tenancies scoping project completed in the summer of 2012 and it is proposed that the learning from this will be used to inform Future of Council Housing Service design work.

# 3. Attractive Neighbourhoods

A key aim for 2012/13 was to begin to reduce the high cost of estate services whilst ensuring neighbourhoods continue to be attractive and pleasant places to live. This was to be achieved in two ways.

- a. Reviewing green and open space management on council housing land, including a 10% efficiency target for Sheffield Homes and Parks staff in relation to the work they undertake on council housing land.
  - Work has commenced in 2012/13 on a pilot in the North East of the city to test integrated working between Sheffield Homes Estate Officers and Sheffield City Council Parks staff and whether this might offer financial efficiencies as well as a more joined up service for the customer.
  - Green and Open Space, particularly grass cutting, has been a high tenant priority this
    year with two reviews of this work area launching in 2012 (Challenge for Change and the
    Future of Council Housing 'Safe and Attractive neighbourhoods' project). In order that
    these reviews have the opportunity to inform any design of the service it is proposed that
    implementation of the business plan's green and open space efficiency targets are
    delayed by 12 months.
- b. Taking a coordinated approach to the prevention of fly tipping through investment in facilities, education and enforcement. This intervention was to be funded through savings made on bulky waste collection service.
  - Savings from changes to the bulky waste service are being realised as planned.
  - Proposals have been developed for a programme of education and enforcement and these will start to be implemented in a phased approach during 2012/13.

# d) Other updates

- 1. Provision is made for a Going Local budget of £400k in 2013/14 although tenants will be consulted prior to April on whether this should be reduced to £200k to allow £200k to be allocated to investment into communal area refurbishment. This proposal comes as a high proportion of the Going Local budget is currently allocated to communal areas.
- 2. Cornhill Concierge The original business plan proposal was to provide a concierge service at the Cornhill temporary accommodation scheme. The project has now been extended to enable relocation of the current office from two converted flats, therefore freeing these properties so they can be converted back to residential accommodation. This is expected to result in additional rental income of around £20k per year.
- 3 .Others It is not proposed to make any changes to the plans set out in the original business plan in respect of the Night Time Noise service, the Homefinders service or Digital Region.

# e) Financial Summary

The tables below set out the investment and efficiency savings expected during the 5 years of the business plan. Each figure represents a one-off saving (negative numbers) or cost (positive number) compared with the 2011/12 budget and does not take account of inflation.

Where the proposed numbers are different from those in the original business plan, the original numbers are shown in grey beneath the proposed figure.

Indicative figures have also been shown in a new year 6 column in order to maintain a 5 year planning horizon.

| Existing activity to mitigate welfare reform       | Yr1<br>12/13<br>(£000) | Yr2<br>13/14<br>(£000) | Yr3<br>14/15<br>(£000) | Yr4<br>15/16<br>(£000) | Yr5<br>16/17<br>(£000) | Yr6<br>17/18<br>(£000) |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| Smartmove  | 70                     | 70                     | 70                     | 70                     | 70                     | 70                     |
| Debt advice worker                                 | 40                     | 40                     | 40                     | 40                     | 40                     | 40                     |
| Additional IMU staff – preventative & arrears work | 50                     | 190                    | 190                    | 190                    | 190                    | 190                    |

x = Original Business Plan figure if different from proposed

|   | Yr1             | Yr2             | Yr3             | Yr4             | Yr5             | Yr6             |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Proposed <u>additional</u> activity to mitigate welfare reform                    | 12/13<br>(£000) | 13/14<br>(£000) | 14/15<br>(£000) | 15/16<br>(£000) | 16/17<br>(£000) | 17/18<br>(£000) |
| Visiting affected tenants   | 90              | 0               | 0               | 0               | 0               | 0               |
| Training on Welfare Benefits  | 0               | 5<br>0          | 0               | 1 0             | 0               | 1               |
| Support for under-occupying customers who want to move                            | <b>14</b> 0     | 27<br>0         | <b>14</b>       | <b>14</b>       | 0               | 0               |
| Payment methods - jam jar   | 0               | 0               | 37<br>0         | 37<br>0         | 37<br>0         | 37<br>0         |
| Hardship Fund   | 0               | <b>50</b>       | <b>50</b>       | <b>50</b>       | <b>50</b>       | 50<br>0         |
| Payment methods - direct debit  | 0               | 0               | <b>25</b> 0     | <b>25</b>       | 25<br>0         | 25<br>0         |
| Increased funding to the CAB Debt Support Unit for another specialist Debt Worker | 0               | <b>40</b> 0     | 40              | 40              | 40              | <b>40</b> 0     |

|  | Yr1 1           | Yr2             | Yr3             | Yr4             | Yr5             | Yr6             |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Make best use of the homes we have                   | 12/13<br>(£000) | 13/14<br>(£000) | 14/15<br>(£000) | 15/16<br>(£000) | 16/17<br>(£000) | 17/18<br>(£000) |
| Lettings Policy review implementation & efficiencies | 185             | 140<br>150      | -50             | -50             | -50             | -50             |
| Lettings ICT system - implementation & efficiencies  | 100             | 0<br>-100       | -100            | -100            | -100            | -100            |
| Tenancy Sustainment – implementation & efficiencies  | 50              | 190             | 130             | 0               | -250            | -250            |

|  | Yr1             | Yr2             | Yr3             | Yr4             | Yr5             | Yr6             |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Invest to save on Estate Services – Open Space Maintenance | 12/13<br>(£000) | 13/14<br>(£000) | 14/15<br>(£000) | 15/16<br>(£000) | 16/17<br>(£000) | 17/18<br>(£000) |
| Review of estate management                                | 0               | 0               | -40             | -80             | -80             | -80             |
| arrangements (SH grounds maintenance saving)               |                 | -40             | -80             |                 |                 |                 |
| Open space maintenance (10% saving)                        | 0               | 0               | -110            | -220            | -220            | -220            |
|  |                 | -110            | -220            |                 |                 |                 |
| Block cleaning - service improvements                      | 0               | 50              | 75              | 100             | 125             | 150             |
|  | 50              | 75              | 100             | 125             | 150             |                 |
| Cleared Sites  | 0               | -50             | -100            | -150            | -200            | -200            |
|  |                 |                 |                 |                 |                 |                 |

 <sup>□ =</sup>Original Business Plan figure

|  | Yr1             | Yr2             | Yr3             | Yr4             | Yr5             | Yr6             |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Invest to save on Estate Services – Fly tipping costs                        | 12/13<br>(£000) | 13/14<br>(£000) | 14/15<br>(£000) | 15/16<br>(£000) | 16/17<br>(£000) | 17/18<br>(£000) |
| Savings from limiting bulky waste collections to one few collection per year | -145            | -145            | -145            | -145            | -145            | -145            |
| Education and enforcement investment   | 70<br>145       | 150             | 150             | 120             | 100             | 70              |
| Savings on tipping charges   | -20             | -59             | -97             | -133            | -169            | -169            |
| Savings on staff charges   |                 | -78             | -128            | -177            | -225            | -225            |

|                                       | Yr1             | Yr2             | Yr3             | Yr4             | Yr5             | Yr6             |
|---------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Other ongoing investment priorities   | 12/13<br>(£000) | 13/14<br>(£000) | 14/15<br>(£000) | 15/16<br>(£000) | 16/17<br>(£000) | 17/18<br>(£000) |
| Going Local                           | -400            | -400            | -400            | -400            | -400            | -400            |
| Cornhill concierge                    | 121             | 55              | 55              | 55              | 55              | 55              |
| (year 1 is capital, not revenue)      | 100             | 100             | 100             | 100             | 100             |                 |
| Night time noise service contribution | 46              | 46              | 46              | 46              | 46              | 46              |
| Homefinders service (pending review)  | 292             | 292             | 292             | 292             | 292             | 292             |
| Digital region – implementation       | 30              | 0               | 0               | 0               | 0               | 0               |

<sup>=</sup>Original Business Plan figure if different from proposed

#### 6. DEBT AND TREASURY MANAGEMENT

#### a) Overview

This section of the business plan is concerned with how we ensure the risks and opportunities associated with borrowing are optimised for the benefit of the HRA.

# b) Risk

The key risk to this element of the business plan is interest rate risk. The HRA currently supports around £346m borrowing. This costs around £18m in interest payments each year. Interest rates can affect the business plan in two ways; on existing variable rate loans, but also when the HRA takes on new loans at a higher than forecast fixed rate. Both of these risks have to be understood and mitigated against in the business plan.

HRA borrowing is made up of a number of different fixed and variable rate loans. As each loan matures the Council can choose to repay it either from rental income, or by taking out a new loan (refinancing). If the Council chooses to repay through refinancing the new loan may either be cheaper or more expensive than the original, depending on interest rates at the time. In order to mitigate the risk of having to take on new debt at high interest rates it is preferable to ensure the Council can always afford to *choose* whether to pay off newly maturing debt from income or by refinancing so is never held to ransom by high interest rates.

# c) Key updates

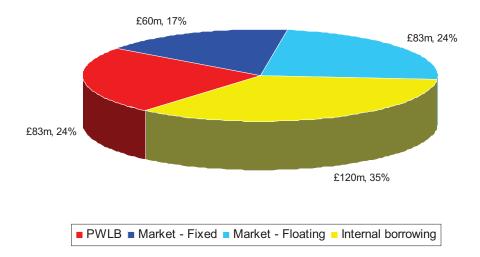
# 1. The self financing transaction and subsequent de-pooling of debt

The move to self financing resulted in £518m of Sheffield's HRA debt being written-off by Government on 28th March 2012. This reduced the HRA's borrowing requirement from £864m to £346m and took the HRA's share of the Council's overall borrowing requirement from 68% to 45%.

'Self financing' required the separation of HRA debt from General Fund debt and the management and accounting of each separately. Therefore from April 1<sup>st</sup> the HRA was required to take 45% of the Council's overall debt portfolio which consisted of fixed-rate PWLB loans, fixed-rate bank (LOBO) loans, floating-rate bank (LOBO) loans and internal borrowing.

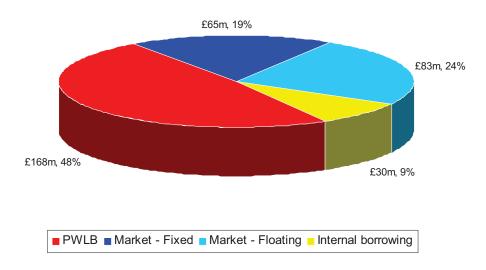
HRA debt has now been decoupled from the General Fund for debt management purposes with each type of loan equitably assigned between HRA and General Fund. As of April 2012 the HRA's debt structure was as follows:

**Debt Structure as at April 2012** 



At the start of the year the HRA had a significant amount of internal borrowing. Internal borrowing represents the Council's use of cash reserves to finance capital expenditure. This was only a temporary measure and throughout the year a significant proportion of the HRA's internal borrowing needed to be replaced by external borrowing. This has given the HRA the opportunity to take advantage of highly favourable borrowing rates throughout the year which has resulted in lower than forecast interest rate costs to the HRA for 2012/13 and beyond.

**Debt Structure forecast April 2013** 



# 2. Developing our approach for managing interest rate risk

The interest rate risk for the HRA is significant and is due to:

- 1. The amount of floating-rate debt (24%); and,
- 2. The need to refinance fixed rate debt as and when it matures.

The original business plan set out how one of the continuing challenges for the business plan was the repayment of debt. It said that in choosing to prioritise the funding of the maintenance

backlog, the business plan could not afford to pay off debt over 30 years. This would result in continuing interest rate payments and less resource to fund other activities. The business plan's inability to repay debt over 30 years was also a concern in respect of interest rate risk as it increases the likelihood of the HRA having no choice but to refinance newly maturing loans in the future, even if interest rates are prohibitively high at the time.

During 2012/13 work has been undertaken to develop the Council's approach for mitigating interest rate risk in the business plan. Three strategies are being considered.

- i.Build the financial capacity into the plan to repay debt over the 30 years of the plan
- ii.Quantify interest rate risk exposure to the plan over the next 5 years and build a financial contingency into the HRA reserve to cover it
- iii.Set aside an amount of money each year for the repayment of debt in line with the business plan's debt maturity profile (the dates when debt matures and becomes repayable)

The first option has been the interim approach taken by the Council in the transfer to self financing. The premise being that if the plan has the capacity to repay debt over 30 years then any refinancing decisions over the 30 years will be the Council's to make. However, this approach sees the financial capacity to repay debt built into the plan in the later years as financial resources in the early years are prioritised on the maintenance backlog. In the original business plan this capacity was insufficient to repay all debt.

As a result of the improved financial position described in this update report for 2013/14 the business plan does now have the capacity to repay debt over a 30 year period. However, in recognition that this approach does not set aside resources for the repayment of debt until the later years of the plan provision is made in the HRA reserve (option ii) to mitigate interest rate risk in the short to medium term.

Whilst option ii in this list does provide cover to the business plan in the event of interest rate rises in the early years it does not provide the resources for the repayment of debt, only the interest payments. If it were in the best interests of the business plan to repay debt one year, then additional resources would have to be found (most probably out of the capital programme) to fund it.

Therefore it is proposed that in the coming months work is undertaken to explore option iii as a more robust means of mitigating interest rate risk in the business plan. This would see the HRA set aside resources to reflect the maturity profile of its actual current loan portfolio. This would not only mitigate interest rate risk for the business plan but would give more flexibility to create borrowing headroom and tailor the HRA's loan portfolio to the needs to of the business plan. The challenge would be to do this whilst still allowing a sufficient level of resources for investment in the maintenance backlog.

Any *new* borrowing undertaken by the HRA since April 2012 (the start of self financing) will be undertaken in line with option iii and will have a repayment plan.

#### 7. VALUE FOR MONEY

#### a) Overview

This section on value for money underpins all aspects of the business plan. The section also reviews overheads and support costs such as management costs, accommodation costs and Service Level Agreement (SLA) costs.

# b) Risk

The risk to this section of the business plan is that efficiency targets built into the plan do not materialise or that costs associated with achieving them exceed budget. The main risk at this time is the Repairs and Maintenance Redesign as no decision has yet been made about how the efficiencies set out in the business plan will be delivered.

# c) Key updates

# 1. Back Office Efficiencies

The original target in the business plan was to achieve efficiency savings of 10% in 2012/13 and 7.5% in 2013/14 on Sheffield City Council and Sheffield Homes support costs. It is proposed these targets remain.

# 2. Future of Council Housing Efficiencies

At the time of the first business plan the ballot was yet to be held so no efficiencies and only £180k project costs were factored into the plan. It is now proposed that £1.2m efficiency savings are built into the plan together with a budget for implementation costs. It is also proposed that Sheffield Homes reserves are factored in to the HRA from 2013/14.

#### 3. Repairs and Maintenance service redesign

A business plan priority is for a value for money repairs and maintenance service ready for 2014: "The HRA Business Plan assumes an efficiency saving of 2% (£665k) on the repairs and maintenance service post 2014 but this is dependent on the procurement". As well as this efficiency target £300k procurement costs for 2012- 2014 were factored into the plan.

The Council is now looking at the options for the HRA Repairs and Maintenance Service with a Cabinet decision expected in early 2013.

# d) Financial Summary

The table below set out the investment and efficiency savings expected during the 5 years of the business plan. Each figure represents a one-off savings (negative numbers) or cost (positive number) compared with the 2011/12 budget and does not take account of inflation.

Where the proposed numbers are different from those in the original business plan, the original numbers are shaded grey.

Indicative figures have also been shown in a new year 6 column in order to maintain a 5 year planning horizon.

|   | Yr1 1           | Yr2             | Yr3             | Yr4             | Yr5             | Yr6             |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Value for money   | 12/13<br>(£000) | 13/14<br>(£000) | 14/15<br>(£000) | 15/16<br>(£000) | 16/17<br>(£000) | 17/18<br>(£000) |
| SCC/SH support cost efficiencies                                | -673            | -1178           | -1290           | -1403           | -1403           | -1403           |
| Future of Council Housing project costs                         | 196<br>180      | <b>196</b>      | 0               | 0               | 0               | 0               |
| Future of Council Housing project implementation/ efficiencies  | -25<br>0        | -400<br>0       | -1200<br>0      | -1200<br>0      | -1200<br>0      | -1200<br>0      |
| Repairs & maintenance implementation and post 2014 efficiencies | 200             | 100             | -665            | -665            | -665            | -665            |

 <sup>□ =</sup>Original Business Plan figure

# **HRA** Financial Information

Annex A

# **Housing Revenue Account – 5 year projections**

| Year  | 2012/13<br>(Forecast<br>outturn as<br>at October<br>2012) | 2013/14 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | Total<br>2013/14<br>to<br>2017/18 |
|---|---|---------|---------|---------|---------|---------|-----------------------------------|
| _   | £m  | £m      | £m      | £m      | £m      | £m      | £m                                |
| Income  |   |         |         |         |         |         |                                   |
| INCOME TOTAL  | -142.2  | -147.4  | -153.9  | -161.1  | -166.0  | -170.9  | -799.3                            |
| Income from rents   | -136.0  | -141.4  | -147.9  | -155.0  | -159.8  | -164.5  | -768.6                            |
| Other income  | -6.2  | -6.0    | -6.0    | -6.1    | -6.2    | -6.4    | -30.7                             |
| Expenditure   |   |         |         |         |         |         |                                   |
| Homes – revenue repairs                                       | 32.7  | 33.1    | 33.1    | 33.9    | 34.8    | 35.4    | 170.3                             |
| Homes – funding<br>for Capital<br>programme –<br>depreciation | 36.4  | 37.1    | 38.0    | 38.9    | 39.9    | 40.9    | 194.8                             |
| Tenant services (including overheads/ support costs)          | 49.9  | 51.3    | 50.8    | 51.8    | 52.8    | 54.3    | 261.0                             |
| Interest on debt  | 15.7  | 17.6    | 17.3    | 17.5    | 17.8    | 18.1    | 88.3                              |
| Other expenditure   | 0.8   | 1.0     | 2.7     | 2.1     | 2.2     | 3.4     | 11.4                              |
| Total   | 135.5   | 140.1   | 141.9   | 144.2   | 147.5   | 152.1   | 725.8                             |
| Surplus (-) or<br>Deficit                                     | -6.7  | -7.3    | -12.0   | -16.9   | -18.5   | -18.8   | -73.5                             |
|   |   |         |         |         |         |         |                                   |
| Opening revenue reserve                                       | -11.7   | -25.5   | -10.0   | -10.0   | -10.0   | -10.0   |                                   |
| Surplus (-) or<br>Deficit                                     | -6.7  | -7.3    | -12.0   | -16.9   | -18.5   | -18.8   |                                   |
| Contribution to the<br>Capital<br>Programme                   | 0.4   | 22.8    | 12.0    | 16.9    | 18.5    | 18.8    |                                   |
| Sheffield Homes<br>Reserve                                    | -7.5  | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |                                   |
| Closing revenue reserve                                       | -25.5   | -10.0   | -10.0   | -10.0   | -10.0   | -10.0   |                                   |

# Capital Account – 5 year projections

| Year  | 2012/13<br>(Forecast<br>outturn as<br>at October<br>2012) | 2013/14 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | Total<br>2013/14<br>to<br>2017/18 |
|---|---|---------|---------|---------|---------|---------|-----------------------------------|
|   | £m  | £m      | £m      | £m      | £m      | £m      | £m                                |
| Expenditur EXPENDITURE TOTAL                                | e<br>33.8   | 66.0    | 56.3    | 58.5    | 54.8    | 57.9    | 293.5                             |
| Funding   |   |         |         |         |         |         |                                   |
| Homes – funding<br>for Capital<br>programme<br>depreciation | -36.4   | -37.1   | -38.0   | -38.9   | -39.9   | -40.9   | -194.8                            |
| Revenue Surplus   | 0.0   | -7.3    | -12.0   | -16.9   | -18.5   | -18.8   | -73.5                             |
| Contribution from revenue reserves                          | -0.4  | -15.5   | 0.0     | 0.0     | 0.0     | 0.0     | -15.5                             |
| Borrowing   | 0.0   | 0.0     | -4.3    | -1.6    | 0.0     | 0.0     | -5.9                              |
| RTB receipts  | -1.3  | -1.4    | -1.2    | -0.9    | -1.2    | -1.2    | -5.9                              |
| Other capital contributions                                 | -0.2  | -0.2    | -0.8    | -0.2    | -0.2    | -0.2    | -1.6                              |
| Total funding   | -38.3   | -61.5   | -56.3   | -58.5   | -59.8   | -61.1   | -297.2                            |
|   |   |         |         |         |         |         |                                   |
| Capital balance b/f   | 0   | -4.5    | 0       | 0       | 0       | -5.0    |                                   |
| Use of /-<br>contribution to<br>balances in year            | -4.5  | 4.5     | 0       | 0       | -5.0    | -3.2    |                                   |
| Capital balance c/f   | -4.5  | 0       | 0       | 0       | -5.0    | -8.2    |                                   |

# **HRA Financial Assumptions**

**Annex B** 

The detailed financial model behind the HRA Business Plan includes a number of assumptions we have used to understand what resources will be available for council housing over the next five years in the context of the next thirty years. These baseline assumptions are listed below.

| Revenue assumptions   | Assumption  |
|---|---|
| Homes – opening number of homes in 2012/13                                  | 41,361  |
| Homes - dwellings by 2042   | 36,816  |
| Number of RTBs 2013/14  | 149   |
| Total number of RTBs by 2042  | 4,285   |
| Rents assumed at inflation + 0.5% from 2013/14                              | Based on 2.75%  |
| Convergence date  | 2015-16   |
| All income lines excluding supported housing funding                        | Increased by inflation 2.75% from year 3 (2014/15)    |
| Supported housing subsidy   | No uplift   |
| Management costs for Sheffield Homes and SCC                                | Increased by inflation 2.75% from year 3 (2014/15)    |
| Bad Debts   | Average of 1% of debt                                 |
| Void rate   | 1.55%   |
| Repairs   | Increased by contractual inflation to 2014 then 2.75% |
| HRA reserves are maintained in accordance with risk based reserves strategy | <b>£10m</b> in 2013/14                                |

| Debt assumptions   | Assumption                |
|--|---------------------------|
| Opening HRA Borrowing requirement as of 1 <sup>st</sup> April 2012 | £349m                     |
| HRA borrowing limit  | £391m                     |
| Interest rates on HRA debt   | Approx rates 4.1% to 5.2% |

| Capital assumptions  | Assumption   |
|--|--|
| Capital receipts   | £9,417 RTB receipts credited to HRA to cover average debt per dwelling. Additional receipts used towards affordable housing. |
| Capital management fee has been assumed throughout the model | £3.7 million per annum 2013/14   |
| SCC capital costs council housing investment                 | £0.605 million per annum 2013/14   |

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